लेवा एज्यूकेशनल यूनियन संचलित

संलग्न : कवयित्री बहिणाबाई चौधरी

उत्तर महाराष्ट विद्यापीठ, जळगाव (महाराष्ट)

í. अण्णासाहेब जी. डी. बेंडाळे

महिला महाविद्यालय, जळगाव

नॅक पूनर्मूल्यांकित 'अ' श्रेणी (३.१२ सी.जी.पी.ए.)

(तिसरी फेरी), आय.एस.ओ.९००१:२०१५ मानांकित



Estd. : 1984

## Lewa Educational Union's Dr. Annasaheb G. D. Bendale Mahila Mahavidyalaya, Jalgaon

Affiliated to Kavayitri Bahinabai Chaudhari North Maharashtra University Jalgaon (M.S.) NAAC Re-Accredited 'A' Grade (3.12 CGPA) (3rd Cycle), ISO 9001: 2015 Certified

## **Grievance Redressal Cell Complaint and Redressal Mechanism**

This Cell encouraged the students to express their grievance and their problems freely, frankly and without any fear.

- 1. There are six Suggestion boxes installed in the campus in which the students can put in writing their grievances and suggestions.
- 2. These suggestion boxes have been opened quarterly in the year to know the grievances of the students.
- 3. After knowing grievance of student, member discusses it with the chairperson.
- 4. The complainant shall be summoned to hear complaint (if necessary).
- 5. After hearing of complaint, the committee shall take appropriate decision.
- 6. If it is not solved at this level then grievance is taken to the legal advisor.

Ms. N Secretary, Grievance Redressal Cell



Prof. (Dr.) Gauri Rane Principal RINCIPAL Dr.Annasaheb G.D.Bendale Mahila Mahavidyalaya, Jalgaon